

PRIVACY POLICY

NOVACO respects your personal privacy and values the confidentiality of the information provided to us. We are committed to complying with applicable legislation of processing personal data and privacy laws.

This privacy policy will help you understand how we process personal information and cookies and assist your informed decision to provide us with personal information.

PLEASE READ THIS POLICY CAREFULLY.

BY ACCESSING THIS SITE, YOU SIGNIFY YOUR AGREEMENT AND CONSENT TO USAGE OF YOUR INFORMATION IN ACCORDANCE TO THIS POLICY. IF YOU DO NOT AGREE WITH ANY TERM IN THIS POLICY DO NOT PROCEED TO USING THIS SITE AND PLEASE ADVISE US ABOUT YOUR CONCERNS.

1. Personal Data Collection

When you access this website, the company may collect non-identifiable personal data and technical information such as IP address, device identification, browser features, operating system details, language settings, referring URLs, navigation to and within site.

Besides sites' cookies, we may collect and store data so as to create anonymous statistical analyses through Google Analytics, such as number of visitors, regions, duration of visits, pages displayed etc. The statistics are used to analyze usage data, evaluate website's performance, display related content or advertising and proceed to action of improving browsing experience and operations, if needed. We may share aggregate statistical data about our site with third parties. However, we do not sell or share any information about individual users.

For more information about user handling data from Google visit <https://support.google.com/analytics>

2. Online Forms

We collect information that you provide us voluntarily at the online contact forms or when you register for information or services. If you provide us this information, you give explicit consent to processing your data such as your name, address, telephone numbers, your e-mail address, and the contents of the message. These data are retained, processed internally and if needed we can respond to your inquiries, fulfilling orders and any follow-up questions or requests (Art. 6(1) (f) General Data Protection Regulation). We may keep these records for as long as we anticipate it is required to provide our services consistent or for any future reference.

3. Disclose of Personal Information

Personal data will not be transmitted to other recipients. The only cases to provide such information to third parties are:

- When this is necessary to provide our services e.g., to proceed to an order or request.
- When we are obliged to provide, to law enforcement authorities or agencies under a legal requirement e.g., a criminal prosecution, a court order.
- When there is reasonable suspicion of a cyber-attack or attempting/suspected to gain unauthorized access to our systems.

For more information about your rights and General Data Protection Regulation of European Parliament visit <https://gdprinfo.eu/>

4. This Policy

For any suggestions, queries regarding this policy please contact us at info@novaco.gr

NOVACO reserves the right to amend or modify this policy from time to time.
We therefore encourage you to check this policy periodically.